



Dear Clients

In light of the current public health issue, our top priority is the health and well-being of our clients, staff, and the wider community. Kosmoderma, an aesthetic medical clinic is closely monitoring the situation and is staying abreast of the official health advice from the World Health Organization.

**Our clinic will continue to provide treatments for the following medical conditions :**

- All Consults & Reviews
- Immunity Booster Anti-oxidant Injections
- Laser hair removal
- Glycolic wash & Detan Peel for body
- Cool sculpting
- Hairgen for hair fall
- PRP & growth factors for hair fall
- Glycolic or salicylic acid wash only (no steam, no extraction, no mask)
- Black Acne Peel / Pigment Peel / Retinol Peel
- Ulthera / HIFU
- Botox ( Upper face & Underarm )
- Fillers ( Upper Face )
- IPL for acne and skin health

**Kindly excuse us at this point of time as our other services will not be available until further notice for safety purposes**

**With this current situation, we have increased our normal cleaning protocols to WHO recommended protocols and have put in these measures.**

- Pre-check on health and travel history on phone before the appointment
- Temperature check before clinic entry for staff and clients
- Alcohol-based hand rubs are available at the entry, reception, procedure rooms, reception, restrooms and other places that has human contact.


- Enhanced routine sanitization & disinfection of clinic and all surfaces, including door handles, tables, and treatment beds.
- Each Procedure room completely deep cleaned after every client
- Use of disposables
- All clients and staff to wear masks at all times
- Staff in PPE gear with enhanced safety training and metrics
- Minimal appointment per hour, to practice social distancing, with 50% working staff

We advise those who are experiencing symptoms such as fever, coughing, shortness of breath, body ache, loss of taste to reschedule your appointments accordingly. We will notify all our clients of any changes to our schedule that may affect your appointments.

Should you have further queries or concerns, please do not hesitate to email us at [enquiry@kosmoderma.com](mailto:enquiry@kosmoderma.com)

We hope for everyone's safety and well-being.

Stay safe, Stay healthy and take care,

A handwritten signature in black ink, appearing to read 'Chytra V Anand'. The signature is fluid and cursive, with a prominent loop at the end.

**Dr. Chytra V Anand**

**Founder & CEO**

**Kosmoderma Skin & Hair Clinics.**